



Report of: Executive Member for Health and Wellbeing

Meeting of:	Date	Ward(s)
Executive	26 November 2015	All
Delete as appropriate	Exempt	Non-exempt

SUBJECT: PROCUREMENT STRATEGY - CONTRACT 1516-022 MENTAL HEALTH INTERMEDIATE CRISIS CARE PATHWAY

1 Synopsis

- 1.1 This report requests pre-tender approval for the procurement strategy for a Mental Health Intermediate Crisis Care Service in accordance with Rule 2.5 of the Council’s Procurement Rules.
- 1.2 The contract will support the delivery of an integrated Mental Health Intermediate Care Pathway for crisis care in Islington, which will seek to address the challenges of providing appropriate support for those entering, or at risk of entering a mental health crisis.
- 1.3 This report proposes the bringing together of a crisis house, a mental health reablement, and a mental health day service, to create an integrated 24/7 Mental Health Intermediate Care service, under a single new contract.

2 Recommendation

- 2.1 To approve the procurement strategy for a Mental Health Intermediate Crisis Care Pathway as outlined in this report.

3. Background

- 3.1 The services to be re-procured include:
 - Highbury Grove Crisis House service (currently Provided by One Support)
 - Mental Health Reablement Service (currently within the S75 agreement with Camden and Islington NHS Foundation Trust (C&IFT))
 - Isledon Road Resource Centre (currently within the S75 agreement with C&IFT).
- 3.2 All three services provide mental health care and support to Islington residents.

3.3 Highbury Grove Crisis House

- 3.3.1 This service provides up to 2 weeks residential provision for people who are experiencing a mental health crisis and who cannot manage at home but who are not in need of inpatient treatment. The service acts as an alternative pathway for those experiencing mental health crises, and provides a more flexible response, in the least restrictive setting, for those who can be managed in a community.
- 3.3.2 The service provides 12 beds, 365 days a year, and provides an opportunity for intensive support to be provided to individuals within this period.
- 3.3.3 The service also currently includes an open-access evening drop-in service and an evening crisis support phone line. The intention is to retain the option to deliver the evening drop-in service as part of the planned Mental Health Intermediate Care Pathway (although not necessarily delivered from the current location), however, the crisis phone line may be decommissioned, following recent implementation of the 24/7 Single Access Crisis Line delivered by C&IFT as part of the Islington and Camden Crisis Concordat.
- 3.3.4 The current 7-year contract was awarded in 2010, but the additional investment in 2013 to increase the residential capacity has limited us to only one 12 month extension given the procurement rules, so the contract will end in 2016. Before this current contract period, a 5-year contract was awarded in 2005 for 8 residential beds and an all-night drop in service from 8pm to 6am.
- 3.3.5 It is anticipated that the service will continue to operate out of 16-18 Highbury Grove, N5 2EA, where the current service is delivered from; this is a property owned by Islington Council. However, providers may be able to deliver the service from their own, more suitable building.
- 3.3.6 It should be noted that approval to procure this service was granted by the Executive on 12 February 2015. However, a wider piece of work has since been undertaken to develop an integrated pathway for crisis support services, which will include the crisis house service.

3.3 Reablement Service

- 3.3.1 The Reablement Service provides a short term intervention (of up to 8 weeks) within the home, with the aim of increasing an individual's independence and reducing the need for social care by providing intensive support in the community.
- 3.3.2 The service works with individuals who are either entering or leaving services (including hospital wards, crisis services and Isledon Road).
- 3.3.3 The service also supports those people who require a short term period of support to prevent longer term service needs e.g. admission to inpatient care and/ or accommodation based services.
- 3.3.4 The service has established strong links with various services including floating support, leisure services, education and employment services, enablement service and other relevant statutory, voluntary and community services. Engagement with this wider network ensures that individuals are able to access other services to continue to support the development of their independence, even after the intervention from the Reablement Service has ceased.
- 3.3.5 This service initially ran as a 12 month pilot between 2012/13 – 2013/14. Following review of the pilot by Commissioners, a decision was taken to continue the service, incorporated as part of the Section 75 agreement with C&IFT.
- 3.3.6 The service was developed in 2014/15 in partnership with a third sector organisation which provides full-time peer support workers to deliver practical one-to-one support to individuals in order to achieve the goals in their care plan.
- 3.3.7 The intention is to continue this service, with a revised pathway to improve the early identification of

individuals who may benefit from the service, with the aim of avoiding an increase in needs, leading to hospital admission.

3.4 Isledon Road Resource Centre - Day Services

- 3.4.1 Isledon road is distinct from independent sector provisions in the borough in that is expected to have a clear focus for those with the highest levels of need. As such it is the service best placed to meet the need for support for those in, or at risk of, entering a mental health crisis. There is a need to refocus the service on this cohort and to place it squarely within an intermediate care pathway.
- 3.4.2 The service currently provides a range of activities for people with mental ill health. Activities include group activities and educational courses, drop-in sessions, physical exercise, complimentary therapies, smoking cessation, diet/healthy living courses, creative activities, peer support opportunities, volunteering opportunities, counselling. Services are delivered from Isledon Road Resource Centre, which is owned by the Council.
- 3.4.3 'Day services' have traditionally been delivered to provide a place for people to spend time each day, socialising with peers who have similar needs and at most, reducing isolation.
- 3.4.4 The service at Isledon Road has been in place for a number of years. The service has found the delivery of independence and recovery outcomes challenging. This is despite support in moving towards a recovery model.
- 3.4.5 Whilst some initial changes have been made to service delivery, the service primarily still runs as a day service, and a high proportion of long-term service users continue to access the service, rather than being supported to move on in a structured and planned way.
- 3.4.6 The intention is therefore to re-commission the service, specifying the need for service delivery to be wholly recovery-based, with clear pathways and structured planning to support people to recover. This service would be expected to work seamlessly with the Reablement and Crisis House services, supporting people with mental ill health as they move towards, and out of, crisis.
- 3.5 Enabling people to access the right level of care at the right time, and in the right place, significantly benefits the individual, their carers, the family, and the wider community whilst avoiding the use of other more expensive and intensive mental health services. The Crisis House and Reablement services currently form a key part of the mental health crisis pathway in Islington, and have been successful in reducing acute mental health admissions and reducing demand for adult social care packages.
- 3.6 NHS London has shown that 50% of mental health resources are consumed by just 10% of those requiring mental health support. It is known that once someone is admitted to mental health secondary care services their use of such care services increases significantly. Therefore alternatives for people entering a crisis provide better recovery outcomes and contribute to whole system efficiencies for both Islington Council and the NHS.

4. Proposed Approach

- 4.1 The procurement of the three services listed above (3.1) is intended to support the delivery of an integrated Mental Health Intermediate Care Pathway for crisis care in Islington. This will seek to address the challenges of providing the right care at the right time and in the right place to those entering, or at risk of entering a mental health crisis.
- 4.2 The Care Act 2014 defines intermediate care as:

"A short-term intervention to preserve the independence of people who might otherwise face unnecessarily prolonged hospital stays, or an inappropriate admission to hospital or residential care.

The care can be either home-based or bed-based, it must be person-centred focusing on

rehabilitation and is delivered by a combination of professional groups.”

It is therefore intended that the new Mental Health Intermediate Care Pathway will offer:

- Reablement and recovery support in a recovery centre setting
- Reablement and recovery support and care in the home
- Short term accommodation-based reablement and recovery support

- 4.3 The preference is for the pathway to either be delivered through a lead provider model with sub-contracts in place to deliver various elements, or an alliance contract model, with shared responsibility across both providers and commissioners to deliver the pathway effectively.
- 4.4 Commissioners have consulted widely with service users, carers and professionals in relation to crisis provision over the last two years, including as part of the development of the Camden and Islington Crisis Concordat Action Plan. This consultation highlighted that whilst there is a range of crisis provision available, the pathway is not clear, and the system is difficult to navigate.
- 4.5 Procuring the aforementioned services will allow the integration of existing services into a 24/7 pathway which will complement and underpin the recently enhanced clinical ‘crisis’ pathway provided by C&IFT. It is also expected that this new arrangement will improve the reach of services to those people who don’t access mental health support and care until they are in a crisis. Islington continues to experience significant pressure on acute mental health crisis and inpatient services and there is therefore a need to strengthen our community capacity to reach and support people to recover, remain well, and manage mental crises, as far as possible within their communities.
- 4.6 Commissioners have reviewed the current funding available in the Mental Health Pooled Budget, consulted with Finance and Procurement, undertaken a Models of Care Crisis Review, and ensured the re-tender of these services is aligned with the Islington Adult Joint Commissioning Strategy 2012-2017 (IAJCS).
- 4.7 Key priorities in the IAJCS include providing mental health support services that:
- Focus on early intervention and prevention
 - Promote better mental health and reduce levels of poor mental health in Islington
 - Strengthens the way we help people recover from mental ill- health
- 4.8 Consultation has taken place with service users carers and professionals in relation to crisis provision over the last two years, including as part of the development of the Camden and Islington Crisis Concordat Action Plan.
- 4.9 Commissioners have also worked to identify efficiencies within the current Crisis House Services contract, with a view to carrying forward these efficiencies into the new contract.
- 4.10 The development of this pathway will take place alongside other workstreams across Mental Health Joint Commissioning including:
- Implementation of the Crisis Concordat plan (Phase 2) in 2016/17
 - Independent Acute bed review being undertaken in 2015/16 (looking at local acute capacity and capability, with a view to reduce the future need for out of area and private bed use).

5 Estimated Value

- 5.1 Funding will be sourced through the existing Mental Health Pooled Budget and S75 arrangements.
- 5.2 The maximum total value of the contract to be awarded, if all options to extend are exercised, is £7,200,000. The contract will be 3 years in length with 3 one-year extensions for a total of 6 years.

5.3 The spend for the existing services in the last 2 years is as follows:

2013/14

- Crisis House: £835,300 (for 12 residential beds, evening drop in, and crisis night line)
- Reablement Service: £100,000 (pilot service September 2012-September 2013)
- Isledon Road Day Services: £321,562
- **Total spend: £1,256,862**

2014/15

- Crisis House: £835,300 (for 12 residential beds, evening drop in, and crisis night line)
- Reablement Service: £250,000 (Full service, including investment in third sector peer support model)
- Isledon Road day Services: £321,562
- **Total spend: £1,406,862**

5.4 The new contract value will not exceed £1.2m per annum. This represents a 14% decrease against current spend.

5.5 Savings will be achieved by potentially decommissioning or re-configuring the crisis line service and through efficiencies in running costs. In addition, contracting arrangements are expected to provide the opportunity for further savings, through a revised staffing and delivery model for the three services. It is estimated in total that this will save approximately £200,000 per year. Further details are provided below.

5.6 The crisis house service will be remodelled to provide 12 residential units which offer an enhanced crisis support service to include higher acuity care needs because this addresses a gap in the crisis care pathway. The crisis night line may not be offered, or may be reconfigured in line with feedback from stakeholders. Providers will be expected to work together to ensure that the need for evening drop in provision is met, however, there is not an expectation that this provision should necessarily continue to be delivered from the crisis house premises.

5.7 Commissioners will be reducing the contract value and some work has been carried out with the current provider of the crisis house service to identify the right level of skills mix to meet a higher acuity of need. Further work to cost out more accurately each element in the service, the staffing structure, and nature of the service provided will be done when the specification is being drafted.

5.8 In comparison to other residential services where the residential element can vary from £823 (in Islington) to £1,451 (Camden) per week per unit, commissioners will work very closely with providers to accurately cost out a fair market price for this service. Hackney for example pay one provider £945 per week unit cost for high support mental health accommodation.

6 Timetable

6.1 Key dates in this procurement are as follows:-

- 3 November 2015: Joint Board – Strategy Report
- 26 November 2015: Exec Board – Strategy Report
- Dec – Feb 2016: Advert, PQQ, Shortlisting, Publish Tender Pack
- March - April 2015: Evaluate Tenders
- April 2016: Joint Board – Award Report
- May 2016: Exec Board – Award Report
- 1 August 2016: Commencement of new services

6.2 The current crisis house services contract expires 31 March 2016. A waiver report has been prepared to extend the contract for up to six months, to allow for the re-procurement to be completed. Contract efficiencies have also been negotiated for this period. The remaining services

currently sit within the S75 agreement with C&IFT.

6.3 There are no statutory deadlines to be met. However, a service must be in place to avoid creating significant disruption in the community crisis prevention care pathway.

6.4 Commissioners, senior managers and officers within the commissioning, finance and procurement teams have been consulted about this procurement. Current providers, service users and third sector organisations attended a workshop on 4 September to discuss proposals. Their contribution will be used to shape the service specification.

7 Options Appraisal

7.1 Given the value of the contract on offer, this procurement must be advertised. The Service will be a Part B service so full OJEU regulations will not apply.

7.2 The procurement route will be to advertise a call for competition and move to a competitive process.

7.3 It is not feasible to jointly commission these services with another local authority at this time. Collaboration would likely increase re-procurement risks and will not deliver any savings or greater efficiencies. Demand within Islington for this type of service results in no spare capacity to share with other local authorities. It is not our intention to increase the capacity of the crisis house service given the fiscal situation. The current building itself cannot be easily reconfigured or expanded to increase bed capacity.

7.4 The main benefit of the proposed approach is more people in Islington will be supported within the community to manage their conditions, preventing them from entering a mental health crisis in the future, or supporting them to recover after a crisis. This in turn will deliver greater value for money by reducing the number of people requiring high cost hospital care.

8 Key Considerations – References to social value and impact on staff

8.1 In addition to the local economic benefits of the service being provided in Islington, social benefits clauses will place an emphasis on the service being part of the fabric of the local community, supporting and encouraging service users to make use of local universal health and social support services; engage with relevant third sector services; sustain local links with family and friends; and make better use of community resources to support good mental health, coping strategies, and living skills.

8.2 The new service specification will be an opportunity to achieve value for money but also set desired outcomes related to the IAJCS, and other national strategies, covering areas such as

- Enhancing the quality of life for people with mental health needs
- Ensuring that people have a positive experience of care and support
- Safeguarding adults whose circumstances make them vulnerable and protecting them from harm, including self-harm
- Removing barriers to social inclusion and isolation by enabling users to engage more positively with support services
- Offering prevention services that address needs early on to avoid further deterioration in mental wellbeing necessitating more intensive and expensive care

8.3 There will be an emphasis on mental health recovery, learning more successful coping strategies to deal with the stresses of life, acquiring techniques to deescalate a crisis associated with acute distress, and promoting independence by enable users to develop self-efficacy.

8.4 A strong peer support element will be expected as part of the delivery of this service, using the skills and knowledge of current and past service users to support others to access services and recover.

This will also link in with other related pathways, such as access to employment, training and education for people with mental health needs.

8.5 London Living Wage will apply to this contract.

8.6 The Service Specification will include provisions to ensure the provider offers continuous improvement against delivery targets and works with commissioners and service users to “co-produce” a service where innovations can be quickly implemented.

8.7 Environment Impact and Resident Impact Assessments have been carried out in relation to the Crisis House services. This will be updated to include the Reablement and Isledon Road Day services.

8.8 TUPE will apply to this contract. This includes staff from both current providers (One Housing Group and C&IFT). The appropriate TUPE information will be included in the tender documents including salary, pension, and other staff benefits.

9 Evaluation

9.1 This tender will be conducted in two stages, known as the Restricted Procedure as the tender is ‘restricted’ to a limited number of organisations. The first stage is Selection Criteria through a Pre-Qualification Questionnaire (PQQ) which establishes whether an organisation meets the financial requirements, is competent and capable and has the necessary resources to carry out the contract. The PQQ is backwards looking and explores how the organisation has performed to date, its financial standing, information about their history and experience.

9.2 A limited or ‘restricted’ number of these organisations meeting the PQQ requirements as specified in the advertisement are then invited to tender (ITT). The second stage is the ITT is now forwards-looking using Award Criteria. Tenders are evaluated on the basis of the tenderers’ price and ability to deliver the contract works or services as set out in the evaluation criteria in order to determine the most economically advantageous offer.

9.3 Strict evaluation criteria are proposed because it is necessary for this service to effectively meet a range of mental health needs in a supportive and safe environment that promotes mental wellbeing whilst resolving difficult situations. The service must be able to provide relevant crisis intervention techniques such as suicide screening; enabling individuals to build resilience to prevent future crises; provide the right support that halts further deterioration in mental wellbeing and works with the individual to recover and stay well.

9.4 The main evaluation criteria for the successful provider(s) will include:

- Signing a lease with Islington Council co-terminus with the service contract for the use of 16-18 Highbury Grove N5 2EA (Crisis house service only).
- Sign a lease with Islington Council co-terminus with the service contract for the use of Isledon Road Resource Centre (Recovery Centre service only).
- Able to provide the required service from 1 August 2016.
- Able to provide the required staffing with the right skills set in residential, reablement and recovery services.
- Provide the service 365 days of the year.
- Deal with the TUPE implications.
- Have experience providing similar mental health services to adults with enduring mental health which may include some challenging behaviours; staff may also need to be able to deal with dual diagnosis issues, such alcohol and/or drug misuse, poor coping skills and unpredictable fluctuations in mental wellbeing.
- Able to provide crisis intervention care with an emphasis on mental health recovery and rehabilitation whilst promoting the acquisition and retention of coping skills and strategies, and enabling the individual to develop resilience.
- Able to provide the clinical input and governance that this integrated pathway will require.

- A track record of successful integrated working (including clinical liaison) with the police, substance misuse services, adult social care for people with mental health needs, primary care and secondary mental health services and district general hospitals (including A&E).
- A track record of successful integrated working with acute mental health services (including clinical liaison) including, Crisis (including Home Treatment), in-patient mental health services, and psychiatric liaison services.
- A track record of successful integrated working with local community and voluntary sector mental health organisations.
- Have formal links to the local secondary mental health service (Camden & Islington NHS Foundation Trust), particularly the C&I Crisis Resolution Team; and maintain excellent working relationships with local non-statutory mental health services, and other local universal resources as appropriate.

9.5 The award criteria has not yet been fully developed, but the contract will most likely be awarded to the Most Economically Advantageous Tender (MEAT) on the basis of quality 70% and cost 30%, in line with the below:

Tender Award Criteria	Total
Cost	30%
Quality – made up of	70%
Proposed service model	30%
Proposed approach to quality management of performance and outcomes	20%
Proposed approach to service user engagement and activities	10%
Proposed approach to safeguarding and risk management	10%
Total	100%

10 Business Risks

10.1 The main risks are as follows:

10.1.1 Providers may submit bids higher than tendered contract value

10.1.2 If only one provider submits a bid, it may seek to negotiate costs or conditions that are unacceptable

10.1.3 Providers may submit bids based on the use of their own buildings, which could increase costs against current spend for use of Highbury Grove

10.1.4 If applicable, there could be a challenge to direct award of the contract.

10.2 It is possible that proposals may include the option for the residential service to be delivered from an alternative site to 16-18 Highbury Grove. Whilst there are risks in relation to the cost of this type of proposal, any proposal that does not include the use of the Highbury Grove premises may also create an opportunity for a different use of the site by the Council for another community service, or redevelopment for a different use, including mental health supported accommodation. Commissioners will be mindful of the financial impact of any proposals which may include use of alternative premises and this will be discussed with Finance and Property Services colleagues as part of the evaluation of proposals.

10.3 The existing service provides an evening drop in service for on average 100 users per quarter. Any change to the evening drop in service, including a change of venue, will require consultation with users to prepare for the change, given many of them are long-term users of this service. This consultation work is due to take place imminently. The residential element is for short stays up to 2 weeks. It is not anticipated that the location will change, but if it were, work would need to be done to ensure a smooth transition for those in the service at the time of handover. The crisis line will not be offered in the new service and may have an impact that would need to be addressed as part of an

implementation plan.

10.4 This is an important mental health offer by Islington Council. It is a remodelling of the crisis care pathway in Islington, funded from the mental health pooled and intermediate care budgets with Islington CCG. Given the sensitivities around any change to day centre changes (including the evening drop in centre provided at Highbury Grove through this crisis service), long-term users will need to be consulted and may not support any change to opening hours, provider, or service outcomes.

10.5 The Employment Relations Act 1999 (Blacklist) Regulations 2010 explicitly prohibit the compilation, use, sale or supply of blacklists containing details of trade union members and their activities. Following a motion to full Council on 26 March 2013, all tenderers will be required to sign the Council's anti-blacklisting declaration. Where an organisation is unable to declare that they have never blacklisted, they will be required to evidence that they have 'self-cleansed'. The Council will not award a contract to organisations found guilty of blacklisting unless they have demonstrated 'self-cleansing' and taken adequate measures to remedy past actions and prevent re-occurrences. The adequacy of these measures will initially be assessed by officers and the outcome of that assessment will be reviewed by the Council's Procurement Board.

10.6 The following relevant information is required to be specifically approved by the Executive in accordance with rule 2.6 of the Procurement Rules:

Relevant information	Information/section in report
1 Nature of the service	<p>The contract will support the delivery of an integrated Mental Health Intermediate Care Pathway for crisis care in Islington, which will seek to address the challenges of providing appropriate support for those entering, or at risk of entering a mental health crisis.</p> <p>See paragraph 1.2</p>
2 Estimated value	<p>The estimated value per year is £1,200,000.</p> <p>The agreement is proposed to run for a period of 3 years with an optional extension of 3 one-year periods.</p> <p>See paragraph 3.2</p>
3 Timetable	<ul style="list-style-type: none"> - 24 September 2015: Commissioning and Procurement Board – Strategy Report - 3 November 2015: Joint Board – Strategy Report - 26 November 2015: Exec Board – Strategy Report - Dec – Feb 2016: Advert, PQQ, Shortlisting, Publish Tender Pack - March - April 2015: Evaluate Tenders - April 2016: Joint Board – Award Report - May 2016: Exec Board – Award Report - 1 August 2016: Commencement of new services <p>See paragraph 3.3</p>
4 Options appraisal for tender procedure including consideration of collaboration opportunities	<p>To advertise a call for competition and move to a competitive process. The service will not be jointly commissioned with another local authority.</p> <p>See paragraph 3.4</p>

<p>5 Consideration of: Social benefit clauses; London Living Wage; Best value; TUPE, pensions and other staffing implications</p>	<p>Social benefits clauses will place an emphasis on the service being part of the fabric of the local community, supporting and encouraging service users to make use of local universal health and social support services; engage with relevant third sector services; sustain local links with family and friends; and make better use of community resources to support good mental health, coping strategies, and living skills.</p> <p>London Living Wage will apply.</p> <p>A strong peer support element will be expected as part of the delivery of this service, using the skills and knowledge of current and past service users to support others to access services and recover.</p> <p>Best value will be achieved through commissioning in line with set outcomes related to the Islington Adult Joint Commissioning Strategy, and other national strategies. A 'co-production' approach will also be expected from providers, to include service users and commissioners, where innovations can be quickly implemented.</p> <p>TUPE will apply to this contract.</p> <p>See paragraph 3.5</p>
<p>6 Evaluation criteria</p>	<p>Overall award criteria price/quality split is Quality 70% and Cost 30%. The award criteria price/quality breakdown is more particularly described within the report.</p> <p>See paragraph 3.6</p>
<p>7 Any business risks associated with entering the contract</p>	<p>There are potential risks in relation to providers bidding to use their own premises, rather than LBI-owned premises. This could also provide an advantage to LBI and therefore will be assessed and managed as part of the evaluation process.</p> <p>There is also a risk of service users being unhappy with proposed changes to the evening drop-in service and Recovery Centre. This will be managed through a process of consultation with service users, prior to beginning the tender process.</p> <p>See paragraph 3.7</p>
<p>8 Any other relevant financial, legal or other considerations.</p>	<p>N/A</p>

11 Implications

11.1 Financial Implications

This report seeks to approve the procurement strategy for the Mental Health Intermediate Crisis

Care Pathway. The current services to be re-procured are:

- Highbury Grove Crisis House: this is funded from the Mental Health Commissioning Pool (£0.835m)
- Reablement Service: this is funded from the Intermediate Care Pooled Budget (£0.250m)
- Isledon Road: this is funded from the Mental Health Provider Pool with the Foundation Trust (£0.322m).

These are all fully funded from Adult Social Services funding streams. The proposed new contract value will not exceed £1.2m which will represent a saving for the Council of £0.2m which will go towards the Medium Term Financial Strategy (MTFS) savings.

11.2 Legal Implications

The Council has power to provide services in respect of a Mental Health Intermediate Crisis Care Pathway as outlined within this report under the Mental Health Act 1983, section 117 and the National Assistance Act 1948, S21(1). The Council has power to enter into contracts with providers of such services under section 1 of the Local Government (Contracts) Act 1997.

The social care services being procured are subject to the light touch regime set out in Regulations 74 to 77 of the Public Contracts Regulations 2015 (the Regulations). The threshold for application of this light touch regime is currently £625,050.00. The value of the proposed contract is above this threshold. It will therefore need to be advertised in the Official Journal of the European Union (OJEU). There are no prescribed procurement processes under the light touch regime. Therefore the council may use its discretion as to how it conducts the procurement process provided that it: discharges its duty to comply with the Treaty principles of equal treatment, non-discrimination and fair competition; conducts the procurement in conformance with the information that it provides in the OJEU advert; and ensures that the time limits that it imposes on suppliers, such as for responding to adverts is reasonable and proportionate. Following the procurement a contract award notice is required to be published in OJEU.

The council's Procurement Rules require contracts over the value of £172,514.00 to be subject to competitive tender.

In compliance with the requirements of the light touch regime in the Regulations and the council's Procurement Rules the proposal outlined in the report is to advertise a call for competition in OJEU and procure the service using a competitive tender process.

11.3 Environmental Implications

The main environmental impacts of this procurement will be associated with the management of the buildings used for the crisis house and day services, including energy used for heating, hot water and appliances, water use and waste generation. If possible, the procurement process should include requirements for the provider to minimise energy and water usage, as well as maximising recycling and ensuring compliance with waste legislation. If the site has a garden area, consideration should also be given to improving biodiversity habitats.

The reablement service will have some impact related to staff travel. The contractor should seek to address this by planning staff schedules to minimise travel.

11.4 Resident Impact Assessment

A Resident Impact Assessment (RIA) was completed on 25 September 2015.

The Resident Impact Assessment identified that there would be no differential impacts. This decision was made because the service being re-tendered would have no disproportionate impact on any of the equality groups accessing the service or working in the service.

12 Reason for recommendations

- 12.1 The procurement of the three services listed above (paragraph 3.1) will support the delivery of an Integrated Mental Health Intermediate Care Pathway for crisis care in Islington, which will seek to address the challenges of providing appropriate support for those entering, or at risk of entering a mental health crisis.
- 12.2 Development of the pathway will also strengthen LBI's community capacity to reach and support people to recover, remain well, and manage mental crises, as far as possible within their communities.

Final report clearance

Janet Burgess

Signed by: Executive Member for Health and Wellbeing

Date: 5 November 2015

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